

# **USER MANUAL**

**ONLINE UPS**

**INNOVA 6-10K TOWER**

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# 1. Safety and EMC Instructions

**Please read carefully the following user manual and the safety instructions before installing the unit or using the unit!**

## 1.1 Installation

- ★ This is permanently connected equipment, and it must be installed by qualified maintenance personnel.
- ★ Condensation may occur if the UPS is moved directly from a cold to a warm environment. The UPS must be absolutely dry before being installed. Please allow an acclimatization time of at least two hours.
- ★ Do not install the UPS near water or in damp environment.
- ★ Do not install the UPS where it would be exposed to direct sunlight or near heat.
- ★ Do not connect appliances or items of equipment which would overload the UPS (e.g. laser printers, etc) to the UPS output.
- ★ Place cables in such a way that no one can step on or trip over them.
- ★ Connect UPS with the earth reliably before connecting to the building wiring terminal, and external battery source must also be earthed.
- ★ An integral single emergency switching device which prevents further supply to the load by the UPS in any mode of operation should be provided in the building wiring installation.
- ★ An appropriate disconnect device as short-circuit backup protection should be provided in the building wiring installation.
- ★ The equipment is powered by two sources: the mains source, the internal battery or the external battery source.

- ★ With the installation of the equipment, the sum of the leakage current of the UPS and the connected load does not exceed 5% of rated value of input current.
- ★ Do not block ventilation openings in the UPS's housing. Ensure allow at least 50cm of space on front and rear of the UPS.

## **1.2 Operation**

- ★ Do not disconnect the mains cable on the UPS or the building wiring terminals during operation since this would remove the protective earth from the UPS and all connected loads.
- ★ The UPS output terminal block may still be electrically lived even if the UPS is not connected to the building wiring terminal, for there is internal current source (batteries).
- ★ In order to fully disconnect the UPS, first turn the input breaker in the "OFF" position, then disconnect the mains lead.
- ★ Indiscriminate operation of switches may cause output loss or damage to equipment. Refer to instruction before conducting any control.
- ★ While the UPSs work as a parallel system, the external parallel cable should be reinforced insulation.
- ★ Ensure that no liquid or other foreign objects can enter the UPS.

## **1.3 Maintenance, servicing and faults**

- ★ Do not remove the enclosure since the UPS operates with hazardous voltages. It is to be serviced only by qualified maintenance personnel.
- ★ Caution - risk of electric shock. Even after the unit is disconnected from the mains power supply (building wiring terminal), components inside the UPS are still connected to the battery which are potentially dangerous.

- ★ Before carrying out any kind of service and/or maintenance, isolate UPS and disconnect the batteries. Verify that no current is present and no hazardous voltage exists in the capacitor or BUS capacitor.
- ★ Batteries must be replaced only by qualified personnel.
- ★ Batteries have a high short-circuit current and pose a risk of shock. Take all precautionary measures specified below and any other necessary measures when working with batteries:
  - remove all jewellery, wristwatches, rings and other metal objects
  - use only tools with insulated grips and handles.
- ★ When changing batteries, replace with the same quantity and the same type of batteries.
- ★ Do not attempt to dispose of batteries by burning them. It could cause explosion.
- ★ Do not open or destroy batteries. Effluent electrolyte can cause injury to the skin and eyes. It may be toxic.
- ★ Replace the fuse only by a fuse of the same type and of the same spec in order to avoid fire hazards.

## **1.4 Transport**

- ★ Please transport the UPS only in the original packaging to protect against shock and impact.

## **1.5 Storage**

- ★ The UPS must be stockpiled in the room where it is ventilated and dry.

## 1.6 Standards

<b>* Safety</b>	
IEC/EN 62040-1-1	
<b>* EMI</b>	
Conducted Emission.....:IEC/EN 62040-2	Category C3
Radiated Emission.....:IEC/EN 62040-2	Category C3
<b>* EMS</b>	
ESD.....:IEC/EN 61000-4-2	Level 3
RS.....:IEC/EN 61000-4-3	Level 3
EFT.....:IEC/EN 61000-4-4	Level 4
SURGE.....:IEC/EN 61000-4-5	Level 4
CS.....:IEC/EN 61000-4-6	Level 3
MS.....: IEC/EN 61000-4-8	Level 3
Voltage Dips.....: IEC/EN 61000-4-11	
Low Frequency Signals.....:IEC/EN 61000-2-2	
<b>Warning:</b> This is a product for commercial and industrial application in the second environment-installation restrictions or additional measures may be needed to prevent disturbances.	

## 2. Description of Commonly Used Symbols

Some or all of the following symbols may be used in this manual. It is advisable to familiarize yourself with them and understand their meaning:

Symbol and Explanation			
Symbol	Explanation	Symbol	Explanation
	Alert you to pay special attention		Alternating current source (AC)
	Caution of high voltage		Direct current source (DC)
	Turn on the UPS		Protective ground
	Turn off the UPS		Recycle
	Idle or shut down the UPS		Do not dispose with ordinary trash

### 3. Introduction

This On-Line series is an uninterruptible power supply incorporating double-converter technology. It provides perfect protection specifically for computer equipments, communication servers, and data centers.

The double-converter principle eliminates all mains power disturbances. A rectifier converts the alternating current from the utility power to direct current. On the basis of this DC voltage, the inverter generates an AC sinusoidal voltage, which constantly supplies the loads. In the event of power failure, the maintenance-free batteries power the inverter.

This manual covers the UPS listed as follows. Please confirm whether it is the model you intend to purchase by performing a visual inspection of the Model No. on the rear panel of the UPS.

Model No.	Type	Model No.	Type
6K	Standard	6KS	Extended backup time
10K		10KS	

“S” Model: Extended backup time

#### 3.1 Feature

This series UPS is a new generation of UPS, which provides the outstanding reliability, and most cost-performance ratio in the industrial. Following benefit the product has:

- True online double-conversion technology with high power density, utility frequency independence, and generator compatibility.
- Output power factor is 0.9, perfect output sine waveform, suitable almost all critical equipment.
- High input power factor >0.99, overall high efficiency >0.92, save power and wiring expense for user. Low input current distortion, avoid power pollution.

- Outstanding adaptability to the worst mains input condition. Extra wide input voltage, frequency range and waveform, avoid excessive dissipating limited battery energy.
- Internal charger could be up to 4Amps to decrease recharging time of battery. Optional external large charging current charger which is up to 12Amps could be supplied.
- N+X parallel redundancy to increase the reliability and flexibility. Number of parallel operating UPS is up to 4.
- HE mode with high efficiency >0.96, save power expense for user.
- Input or output ISO transformer compatibility.
- Start-able without battery.

### 3.2 Electrical specifications

INPUT		
Model No.	6K(S)	10K(S)
Phase	Single	
Voltage	176~276VAC	
Frequency	(45~55)/(54~66) Hz	
Current(A)		
THDI	< 5% @ full load	
Power Factor	> 0.99 @ full load	

OUTPUT		
Model No.	6K(S)	10K(S)
Power rating	6kVA/5.4kW	10kVA/9kW
Voltage	208*/220/230/240× (1 ± 1%) VAC	
Frequency	50/60× (1±0.1) Hz (Battery mode)	
Wave form	sinusoidal	

Load type	PF 0.5~1, lagging
THDV	< 2% @ full linear load <5% @ full non linear load
Overload	In Line mode**: 10 min 105~125% 1 min 125~150% 10 s >150% 1 s >170% In Battery mode: 2 min 105~125% 30 s 125~150% 1 s >150%

\*Derating to 90% when the output voltage is adjusted to 208VAC.

\*\*The overload capacity should be derated in Line mode while the circumstance temperature is larger than 35 degree.

<b>BATTERIES</b>		
Model No.	6K	10K
Internal BAT number and type	20×12V 7Ah	20×12V 9Ah
Current of external BAT pack	30Amax	50Amax

### 3.3 Operating Environment

Operating Temperature	0°C to 45°C
Operating humidity	< 95%
Altitude	< 1000m*
Storage temperature	-15°C to 50°C

\*The load capacity should be derated 1% every 100m heightened on the basis of 1000m.

### 3.4 Typical backup time (Typical values at 25 °C in minutes)

Model No.	100 % Load	50 % Load
6K	5	?
10K	5	?

### 3.5 Dimensions and weights

Model No.	Dimensions W×H×D (mm)	Net Weight (kg)
6K	260 x 708 x 550	89
6KS	260 x 708 x 550	34
10K	260 x 708 x 550	92
10KS	260 x 708 x 550	37

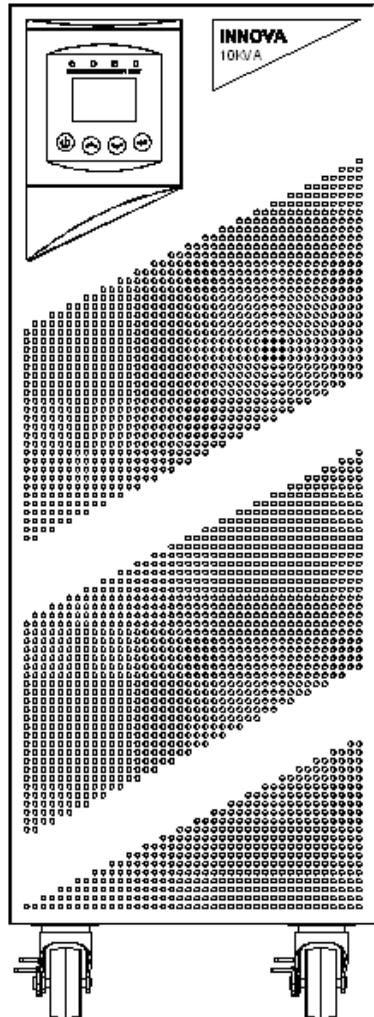
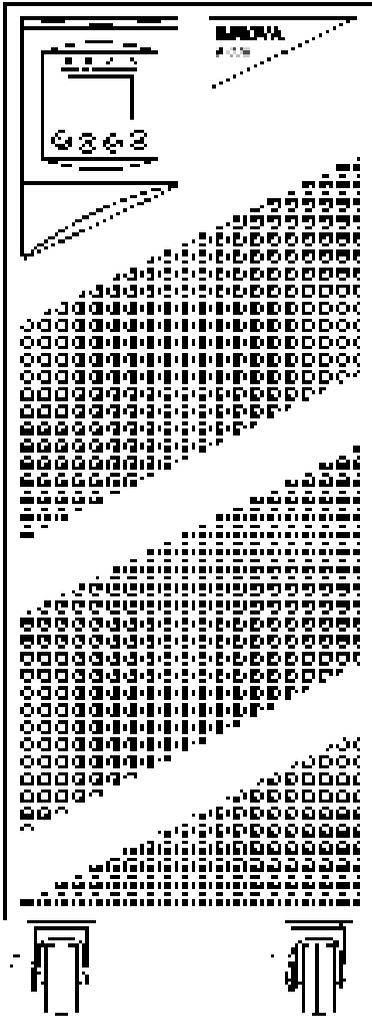
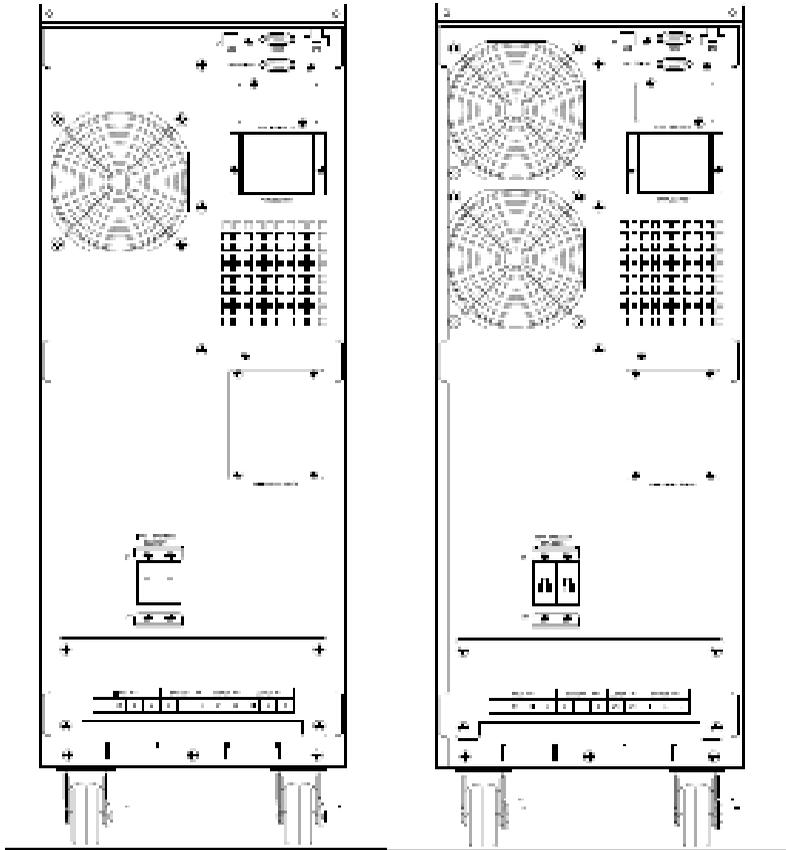


Fig. 3-1 Front view of 6K(S)/10K(S)



6K(S)

10K(S)

Fig. 3-2 Back View of 6K(S)/10K(S)

## 4. Installation

The system may be installed and wired only by qualified electricians in accordance with applicable safety regulations!

When installing the electrical wiring, please note the nominal amperage of your incoming feeder.

### 4.1 Moving to the installation site

The Innova series UPS has wheels making it easy to move the UPS to the installation site after it has been unpacked. However, if the receiving area is far from the installation site, it is recommended to move the UPS by using a pallet jack or a truck before unpacking the UPS.

### 4.2 Unpacking and inspection

1. At the installation site, the utmost care shall be taken when removing the packaging in order to avoid damaging the equipment. Cut the plastic poly-straps around the shipping container and remove the corrugated carton and the PS foam on the top of the UPS. With one or two people on each side of the UPS, lift the UPS out of the pallet.

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**Warning:** the plastic poly-straps around the shipping container are under tension. While cutting, don't face to them, they will spring back and may cause eye injury.

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The shipping materials are recyclable. After unpacking, save them for later use or dispose of them appropriately.

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2. Check all packaging materials to ensure that no items are missing. The shipping package contains:
  - A UPS
  - A user manual
  - A communication cable
  - A parallel cable
  - A parallel port cover plate
  - Terminal connectors 12pcs
3. Inspect the appearance of the UPS to see if there is any damage during transportation. Do not turn on the unit and notify the carrier and dealer immediately if there is any damage or lacking of some parts.

## **4.3 Input and output power wires and protective earth ground installation**

### **4.3.1 Notes for installation**

- 1) The UPS must be installed in a location with good ventilation, far away from water, inflammable gas and corrosive agents.
- 2) Ensure the air vents on the front and rear of the UPS are not blocked. Allow at least 0.5m of space on each side.
- 3) Condensation to water drops may occur if the UPS is unpacked in a very low temperature environment. In this case it is necessary to wait until the UPS is fully dried inside out before proceeding installation and use. Otherwise there are hazards of electric shock.
- 4) The additional side mounting brackets (optional accessory) can be fixed to obtain greater stability of the UPS enclosure. See Fig. 4-5.

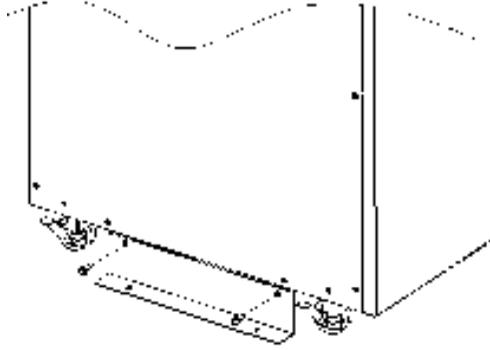


Fig. 4-5 Additional stability

### 4.3.2 Installation

For safety, please cut off the mains power switch before installation!

Use cable cross section and protective device specification

Model	6k	10k
<b>Protective earthing conductor Min cross section</b>	4mm <sup>2</sup> (10AWG)	10 mm <sup>2</sup> (6AWG)
<b>Input L, N, G Min conductor cross section</b>	4mm <sup>2</sup> (10AWG)	10 mm <sup>2</sup> (6AWG)
<b>Input breaker</b>	50A/250VAC	80A/250VAC
<b>Input fuse</b>	60A/250VAC	90A/250AC
<b>Output L,N, Min conductor cross section</b>	4mm <sup>2</sup> (10AWG)	10 mm <sup>2</sup> (6AWG)
<b>External Battery Cabinet Positive Pole(+), Negative pole(-), Neutral Pole Min conductor cross section</b>	4mm <sup>2</sup> (10AWG)	10 mm <sup>2</sup> (6AWG)
<b>External Battery Cabinet Fuse in Positive Pole(+), Negative pole(-), Neutral Pole</b>	60A/240VDC	90A/240VDC

<b>External Battery Cabinet Breaker in Positive Pole(+), Negative pole(-), Neutral Pole</b>	60A/240VDC	90A/240VDC
<b>Backfeed protection device</b>	A 2-pole disconnection device with 80A/250VAC, less than 15s break time and min. 1.4mm clearance should be used in final installation for backfeed protection.	
<b>Torque for fixing above terminals</b>	3.95~4.97Nm (35~44 lb in)	

- 2) No matter the UPS is connected to the utility power or not, the output of the UPS may be electrically live. The parts inside the unit may still have hazardous voltage after turning off the UPS. To make the UPS have no output, power off the UPS, and then cut off the utility power supply, wait the UPS shut down completely.
- 3) Open the terminal block cover located on the rear panel of UPS, please refer to the appearance diagram.
- 4) For 6KVA UPS, it is recommended to select the UL1015 10AWG/4mm<sup>2</sup> or other insulated wire which complies with AWG Standard for the UPS input and output wirings.
- 5) For 10KVA UPS, it is recommended to select the UL1015 6AWG/10mm<sup>2</sup> or other insulated wire which complies with AWG Standard for the UPS input and output wirings.
- 6) Ensure the capacity of mains power supply. Do not use the wall receptacle as the input power source for the UPS, as its rated current is less than the UPS's maximum input current. Otherwise the receptacle may be burned and destroyed.
- 7) The protective earth ground wire should be installed first according to the following diagram. It is better to use green wire or green wire with yellow ribbon wire.

- 8) Connect other input and output wires to the corresponding input and output terminals according to the following diagram.
- 9) It is recommended to use the accessory terminal connectors which can be compacted on the wires tightly, to ensure the connection between the wires and the terminal block is reliable.

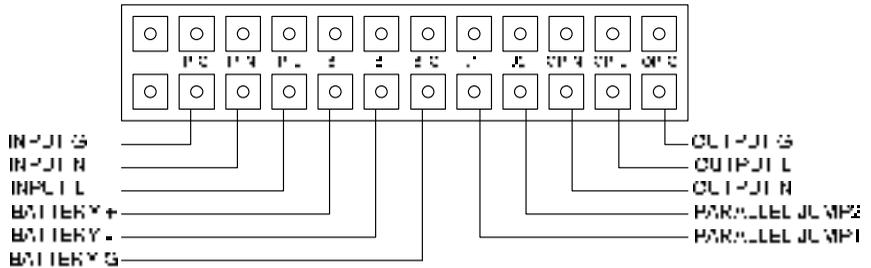


Fig. 4-6 Input and output Terminal Block wiring diagram

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**Important notes:** If the UPS is used in single mode, JP1 and JP2 must be connected. If the UPS is used in parallel mode, the Jumper between JP1 and JP2 must be removed.

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- 10) Install an output breaker between the output terminal of UPS and the load, and the breaker should with leakage current protective function if necessary.
- 11) Turn off all the loads first before connecting the load with the UPS, then perform the connection and finally turn on the loads one by one.
- 12) After completing the installation, check all the wires is connected correctly and tightly.
- 13) Suggest charging the batteries for 8 hours before use. After installation, turn on the mains power switch and turn the input breaker in the “ON” position, the UPS will charge the batteries automatically. It can also use the UPS immediately without charging the batteries, but the backup time may be less than the standard value.

- 14) If it is necessary to connect the inductance load such as a monitor or a laser printer to the UPS, the start-up power should be used for calculating the capacity of the UPS, as its start-up power consumption is too big to make the UPS which capacity is small fail easily.

#### **4.4 Operating procedure for connecting with the external battery**

1. The nominal DC voltage of external battery pack is 240VDC. Each battery pack consists of 20 pieces of 12V maintenance free batteries in series. To achieve longer backup time, it is possible to connect multi-battery packs, but the principle of “same voltage, same type” should be strictly followed.
2. For 6KVA, select the UL1015 10AWG/4mm<sup>2</sup> respectively or other insulated wire which complies with AWG Standard for the UPS battery wirings.
3. For 10KVA, select the UL1015 6AWG/10mm<sup>2</sup> respectively or other insulated wire which complies with AWG Standard for the UPS battery wirings.
4. The external battery pack must be independent for each UPS. It is forbidden that two UPSs use same external battery pack.
5. The procedure of installing battery pack should be complied with strictly. Otherwise it may encounter the hazardous of electric shock.
  - 1) Ensure the UPS is not powered on and the mains input breaker is set in the “OFF” position.
  - 2) A DC breaker must be installed between the external battery pack and the UPS. The capacity of breaker must be not less than the data specified in the general specification.

- 3) Set the external battery pack breaker in “OFF” position and connect the 20 pieces of batteries in series.
- 4) Connect the external battery pack to the battery terminals. Check the polarity of connection is correct.
- 5) Set the breaker of the battery pack in the “ON” position.
- 6) Set the mains input breaker in the “ON” position, the UPS would power on and start to charge the battery pack.

## 4.5 EPO Connection

### 4.5.1 Introduction

Emergency power off function which the UPS supplies is, when the emergency occurs, such as the failure of load, the UPS can cut off the output at once by operating the EPO port manually.

### 4.5.2 The connection

Normally the EPO connector is closed with a wire on the rear panel, which is supplied in the accessory. Once the connector is open, the UPS would stop the output and enter EPO status.



Enable the EPO status

Disable the EPO status

Fig. 4-7 Default EPO status

To recover to normal status, first EPO connector should be closed, and enter LCD menu (illustrated in the chapter of 5.5.5) to clear EPO status, then UPS would stop alarm and recover to Bypass model. And UPS needs be turned on by manual operation.

The polarity of connector could be inversed by setting in LCD menu in the chapter of 5.5.7. Contact your local distributor for further information before modifying the settings.

# 5. Operation

## 5.1 Display Panel

The UPS has a four-button dot matrix LCD with dual color backlight. Standard back-light is used to light up the display with white text and a blue background. When the UPS has a critical alarm, the backlight changes the text to dark amber and the background to amber. Besides the LCD, the UPS has four colorized LEDs to provide more convenient information.

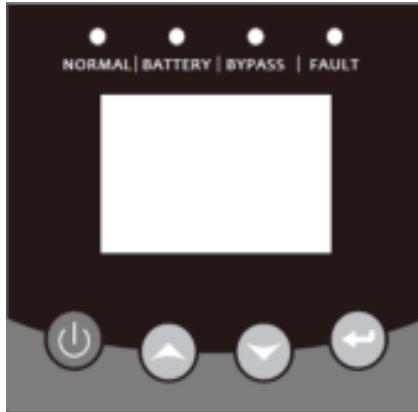


Fig. 5-1 Control Panel

Table 5-1 Control Button Functions

The Button	Funtion	Illustration
	Power on	When the unit is no power and has connected with battery, press this button for >100ms&<1s to power on
	Turn on	When the unit is powered on and is in Bypass mode, press this button for >1s to turn on
	Turn off	When the unit has been turned on, press this button for >1s to turn off
	Clear fault	When the unit is in fault mode, press this button for >1s to stop alarm and clear fault

	Enter main menu	When displaying default UPS status summary screen, press this button for >1s to enter the main menu tree
	Exit main menu	Press this button for >1s to exit the present menu to default system status display menu without executing a command or changing a setting
	Scroll up	Press this button for >100ms&<1s to scroll up the menu option
	Scroll down	Press this button for >100ms&<1s to scroll down the menu option
	Enter next menu tree	Press this button for >100ms&<1s to select the present menu option, or enter next menu, but do not change any setting
	Select one menu option	Press this button for >100ms&<1s to select the present menu option, or enter next menu, but do not change any setting
	Confirm the present setting	Press this button for >1s to confirm the edited options and change the setting

Table 5-2 LED definition

UPS state	Normal LED (Green)	Battery LED (Yellow)	Bypass LED (Yellow)	Fault LED (Red)
Bypass mode with no output			★	↑
Bypass mode with output			●	↑
Turning on	△	△	△	△
Line mode	●			↑
Battery mode	●	●		↑
HE mode	●		●	↑
Battery test mode	△	△	△	△
Fault mode			↑	●
Warning mode	↑	↑	↑	★

**Note:**

- : Lightened constantly
- △: #1-#4 Lightened circularly
- ★: Flashing
- ↑: Depended on the fault/warning status or other status

Table 5-3 Alarm definition

<b>UPS condition</b>	<b>Buzzer status</b>
Fault active	Continuous
Warning active	Beep every second
Battery output	Beep every 4 seconds
Bypass output	Beep every 2 minutes

The UPS provides useful information about UPS itself, load status, events, measurements, identification, and settings through the front panel display.

During powering on, the LCD would display the Welcome logo for several seconds and then enter to the default page which shows the UPS status summary.

The display automatically returns to the default UPS status summary screen when no button has been pressed for 15 minutes. On the UPS status summary screen it provides the following information:

- Status summary, including mode and load
- Notice or alarm status, if any are present
- Battery status, including status and charge level

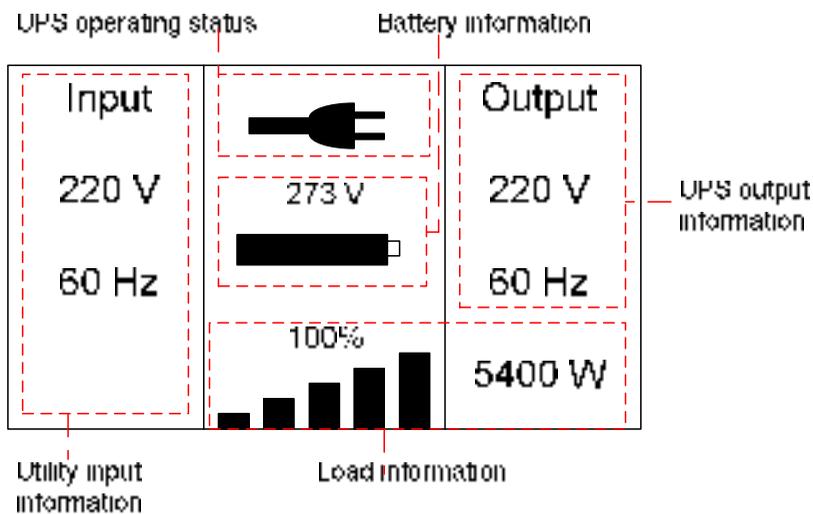


Fig. 5-2 The default LCD display

The more detailed operation of LCD is illustrated in the chapter of 5.5.

## 5.2 Operating mode

The different graphic symbol could be displayed corresponding to current operating mode or status.

### 5.2.1 Line mode

The example of LCD display in Line mode is shown in the following diagram.

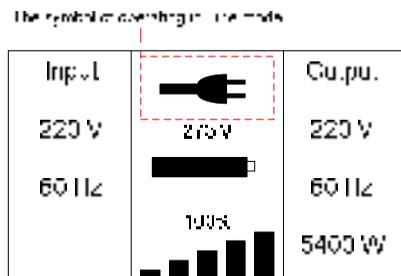


Fig. 5-3 Line mode

## 5.2.2 Battery mode

The example of LCD display in battery mode is shown in the following diagram.

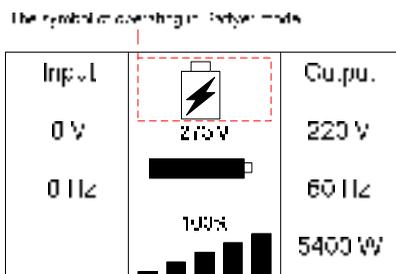


Fig. 5-4 Battery mode

When the UPS is running in battery mode, the buzzer beeps once every 4 seconds. If the button on the front panel is pressed for more than 1 second again, the buzzer will stop beeping (in silence mode).

## 5.2.3 Bypass with output

The LCD display in bypass mode with output is shown in the following diagram. The UPS does not have the backup function when it is in bypass mode. The power used by the load is supplied from the utility power via internal filter. The UPS will beep once every 2 minutes in bypass mode.

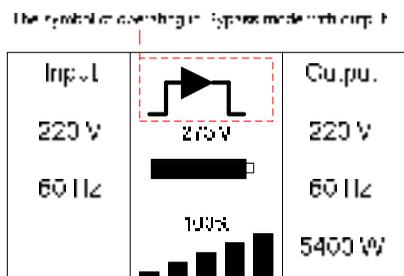


Fig. 5-5 Bypass mode with output

## 5.2.4 Bypass without output

The LCD display in bypass mode without output is shown in the following diagram.

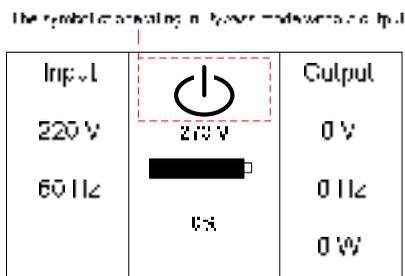


Fig. 5-6 Bypass mode without output

## 5.2.5 HE mode (High Efficiency mode)

It is also called economy mode.

After the UPS is turned on, the power used by the load is supplied from the utility power via internal filter while the utility power is in normal range, so the high efficiency could be gained in the HE mode. Once the mains is loss or abnormal, the UPS would transfer to Line mode or Battery mode and the load is supplied continuously.

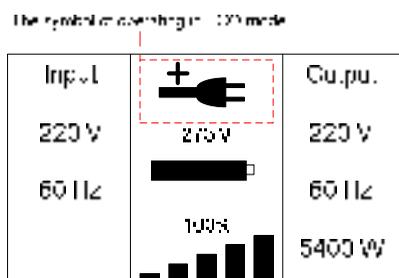


Fig. 5-7 HE mode

- 1) The function could be enabled through the LCD setting or the software (Winpower, etc.).

- 2) It is attention that the transfer time of UPS output from HE mode to battery mode is about 10ms. But it is still too long for some sensitive load.

### 5.2.6 Converter mode

In converter mode, the UPS would free run with fixed output frequency (50Hz or 60Hz). Once the mains is loss or abnormal, the UPS would transfer to battery mode and the load is supplied continuously.

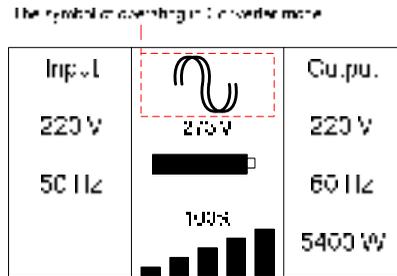


Fig. 5-8 Converter mode

- 1) The function could be enabled through the LCD setting or the software (Winpower, etc.).
- 2) The load should be derating to 60% in converter mode.

### 5.2.7 Warning

When the warning occurs, it illustrates that there are some abnormal problems during the operation of UPS. Normally the problems are not fatal and the UPS continues working, but they should be paid attention to, or the UPS may fail.

The detailed warning table is shown in chapter of 7.

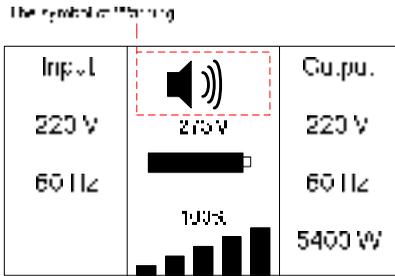


Fig. 5-9 Warning

### 5.2.8 Fault

When the fault occurs, it illustrates that some fatal problems happened, the UPS would directly cut off the output or transfer to bypass, and keep alarming. The backlight of LCD would also turn to red.

The detailed fault table is shown in chapter of 7.

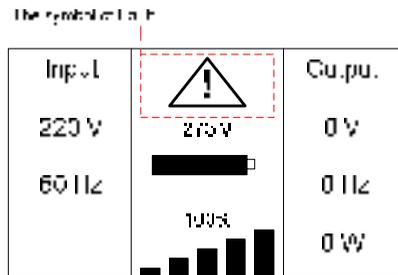


Fig. 5-10 Fault

### 5.2.9 Other status

When the UPS is overload, the alarm will beep twice every second. Some unnecessary loads should be get rid of one by one to decrease the loads connected to the UPS less than 90% of its nominal power capacity.

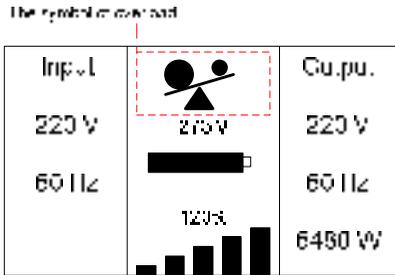


Fig. 5-11 Overload

While doing the battery test, LEDs would be lighted circularly, and the symbol of battery test would be shown on the display.

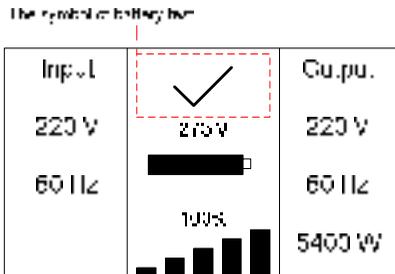


Fig. 5-12 Battery test

And if the battery status detected is “bad battery detected” or “battery disconnected”, the symbol of battery failure would be shown and UPS would alarm.

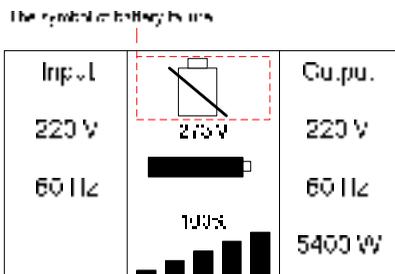


Fig. 5-13 Battery fails

## 5.3 Turning on and Turning off UPS

**Attention:** The UPS could only be turning on while connecting with the utility at the first time.

**Attention:** Please switch off the connected loads first before turning on the UPS, and switch on the loads one by one after the UPS is turned on. Switch off all of the connected loads before turning off the UPS.

### 5.3.1 Turning on UPS with utility

- 1) Check all the connection is correct. Check the breaker of external battery pack is in “ON” position.
- 2) Set input breaker in “ON” position. At this time the fan begins to rotate, LCD will show “WELCOME”. Then LCD will show the default UPS status summary screen after UPS finishing self-test.
- 3) By pressing  button continuously for more than 1 second, the buzzer will beep for 1s, UPS starts to turn on.
- 4) A few seconds later, the UPS turns into Line mode. If the utility power is abnormal, the UPS will transfer to Battery mode without output interruption of the UPS.

### 5.3.2 Turning on UPS without utility

- 1) Check all the connection is correct. Check the breaker of external battery pack is in “ON” position.
- 2) By pressing  button continuously for more than 100ms, the UPS would be powered on. At this time the fan begins to rotate, LCD will show “WELCOME”. Then LCD will show the default UPS status summary screen after UPS finishing self-test.
- 3) By pressing  button continuously for more than 1 second, the buzzer will beep for 1s, UPS starts to turn on.
- 4) A few seconds later, the UPS turns into Battery mode. If the utility power comes back, the UPS will transfer to Line mode without output interruption of the UPS.

### 5.3.3 Turning off UPS with utility

- 1) To turn off the inverter of UPS by pressing  button continuously for more than 1 seconds and the buzzer will beep for 1s. The UPS will turn into Bypass mode at once.
- 2) When completing the above action, UPS output voltage is still present. In order to cut off the UPS output, simply cut off the utility power supply. A few seconds later, LCD display shuts down and no output voltage is available from the UPS output terminal.

### 5.3.4 Turning off UPS without utility

- 1) To power off the UPS by pressing  button continuously for more than 1 second, and the buzzer will beep once. The UPS will cut off the output at once.
- 2) A few seconds later, LCD shuts down and no voltage is available from the UPS output.

## 5.4 LCD operation

Except the default UPS status summary screen, the user could get more useful information about UPS current status, detailed various measurements, old events which ever occurred, UPS own identification, and could change the settings to fit the user own requirements, optimize the function of UPS.

### 5.4.1 The main menu

In the default UPS status summary screen, when pressing  or  <1s, the detailed information about alarm, the parallel system, battery would be shown.

In the default UPS status summary screen, when pressing  >1s, the display would enter main menu tree.

The main menu tree includes six branches: UPS status menu, event log menu, measurement menu, control menu, identification menu, setting menu.

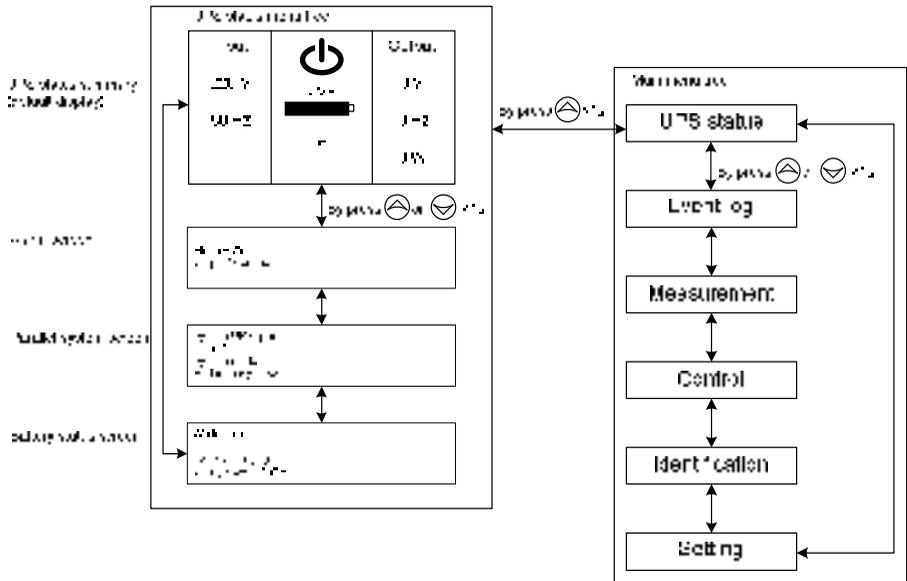


Fig. 5-14 Main menu tree

#### 5.4.2 The UPS status menu

By pressing  $\leftarrow$  on the menu of “UPS status”, the display would enter the next UPS status menu tree.

The content of UPS status menu tree is same as the default UPS status summary menu.

By pressing  $\rightarrow$  >1s, the display would return the last main menu tree.

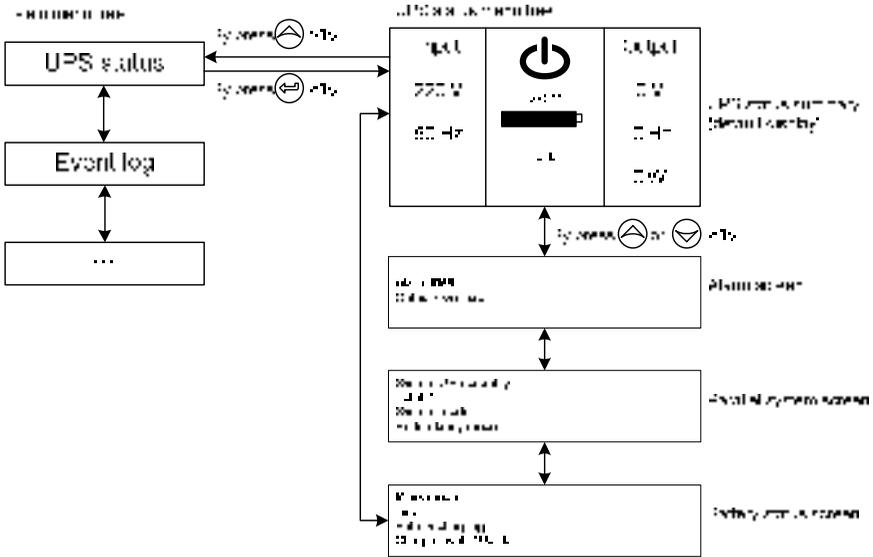


Fig. 5-15 UPS status menu tree

### 5.4.3 The event log menu

By pressing  $\leftarrow$  on the menu of “Event log”, the display would enter the next event menu tree.

All the old event, alarm and fault have been recorded here. The information includes the illustration, the event code, and the operating time of UPS when the event happened. By press  $\uparrow$  or  $\downarrow$  <1s, all the event could be displayed one by one.

The max number of record is 50, when the number is larger than 50, the oldest one would be changed to the newest information.

By pressing  $\uparrow$  >1s, the display would return the last main menu tree.

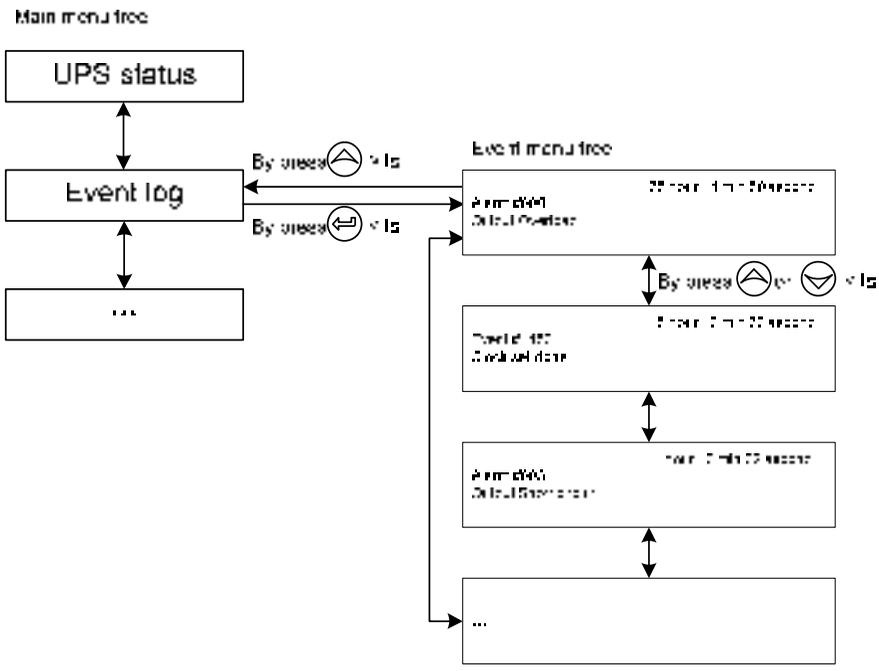


Fig. 5-16 Event menu tree

**5.4.4 The measurement menu**

By pressing  $\rightarrow$  on the menu of “Measurement”, the display would enter the next measurement menu tree.

A lot of detailed useful information could be checked here, Ex. the output voltage and frequency, the output current, the load capacity, the input voltage and frequency, etc.

By pressing  $\uparrow$  >1s, the display would return the last main menu tree.

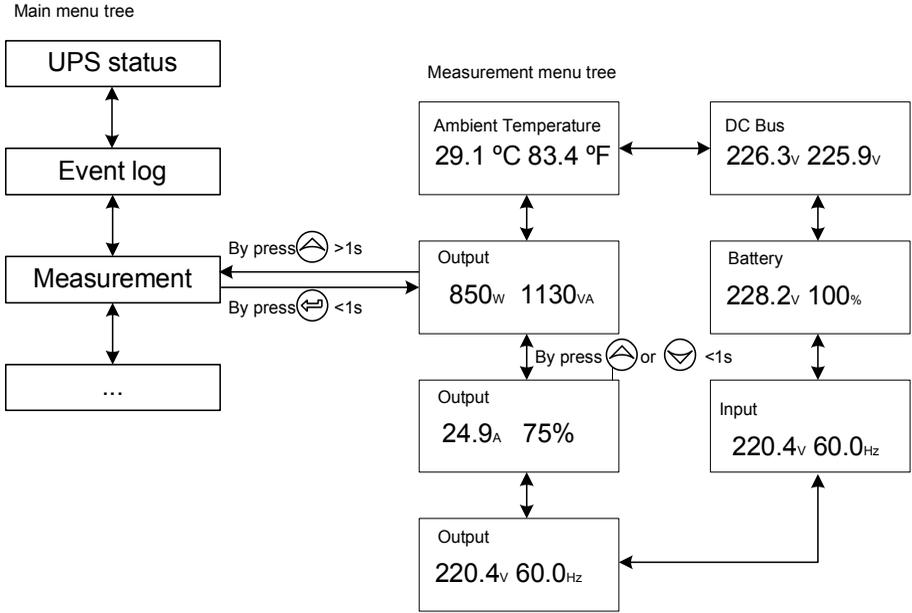


Fig. 5-17 Measurement menu tree

### 5.4.5 The control menu

By pressing  $\leftarrow$  on the menu of “Control”, the display would enter the next control menu tree.

- 1) Single UPS turn off: is one command to turn off one UPS which is operated currently in a parallel system, and other UPSs continue working to supply the load in the parallel system.
- 2) Single UPS battery test: is one command to control one UPS which is operated currently in a parallel system to do the battery test singly, and other UPSs do not do the battery test.
- 3) Parallel UPS battery test: is one command to control all UPS in a parallel system to do the battery test at the same time.
- 4) Clear EPO status: once EPO status is enabled, the UPS output would be cut off. To recover to normal status, first EPO connector should be closed, and enter this menu to clear EPO

status, then UPS would stop alarm and recover to Bypass model. And UPS needs be turned on by manual operation.

- 5) Reset error status: when fault occurs, UPS would keep in Fault mode and alarm. To recover to normal status, enter this menu to reset error status, then UPS would stop alarm and recover to Bypass mode. And the reason of fault should be checked and deleted before UPS is turned on again by manual operation.
- 6) Restore factory settings: all the settings would be recover to default factory settings. It could only be done in Bypass mode.

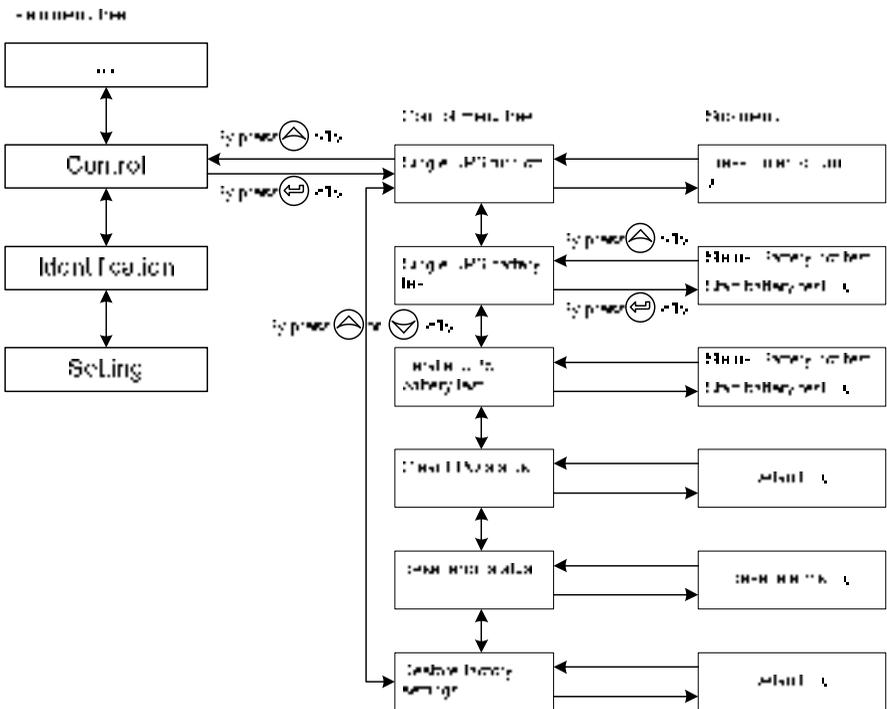


Fig. 5-18 Control menu tree

Example: clear EPO status

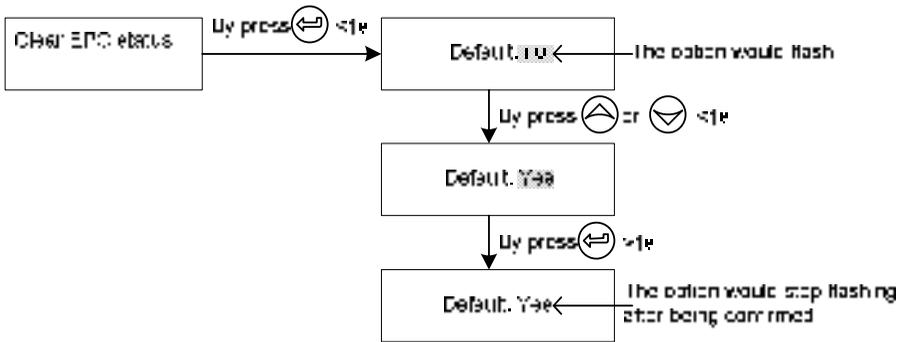


Fig. 5-19 clear EPO status

#### 5.4.6 The identification menu

By press on the menu of “Identification”, the display would enter the next identification menu tree.

The identification information includes UPS serial number, firmware serial number, model type, would be shown here.

By press >1s, the display would return the last main menu tree.

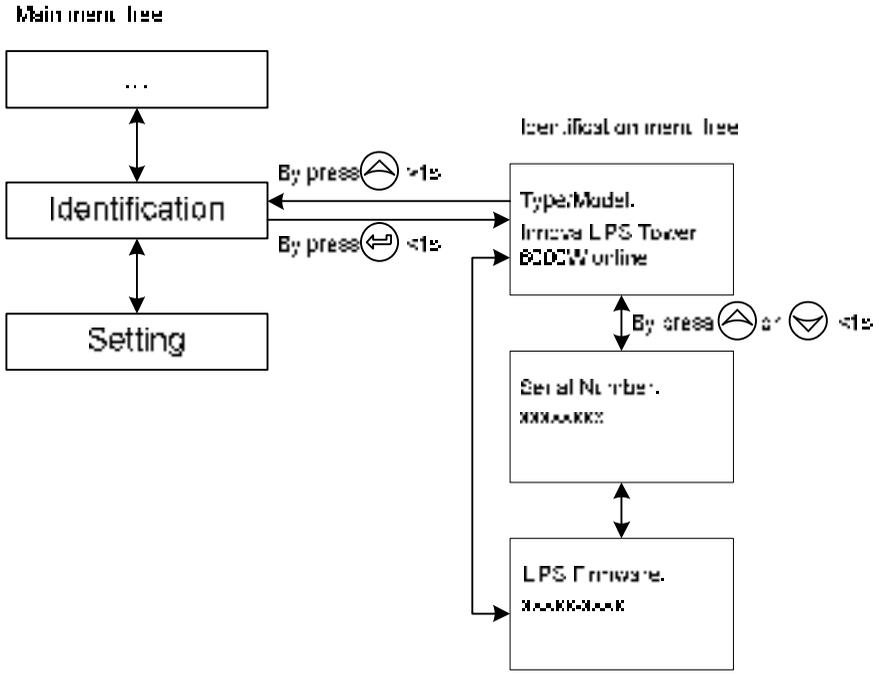


Fig. 5-20 Identification menu tree

### 5.4.7 The setting menu

Please contact your local distributor for further information before using the settings. Some settings would change the specification, and some settings would enable or disable some functions. The unsuitable option set by user may result in potential failures or protecting function loss, even directly damage the load, battery or UPS.

The most of settings could only be done while UPS is in Bypass mode.

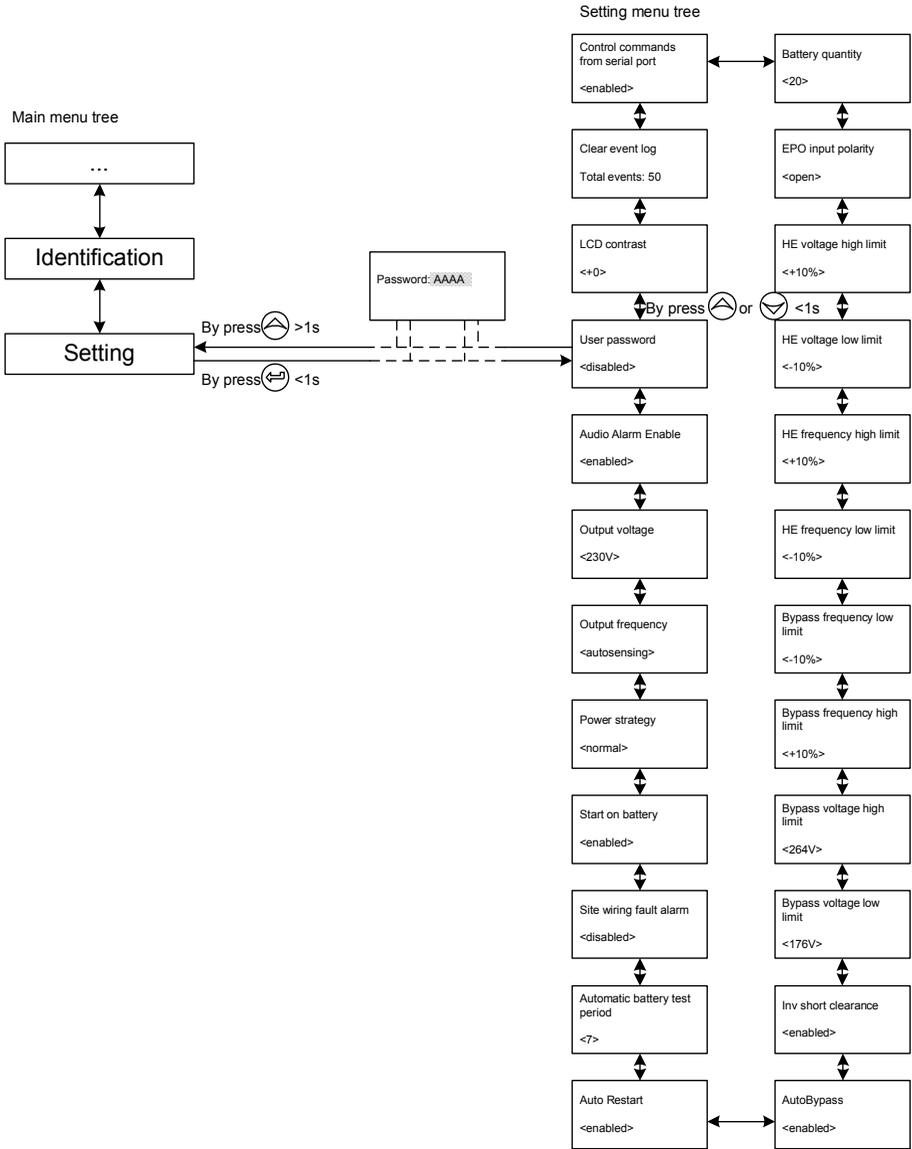


Fig. 5-21 Setting menu tree

By press  on the menu of “Identification”, the display would enter the next setting menu tree if “User password” is disabled. If “User password” is enabled, the user should enter the password by press , , and , then enter the next setting menu tree.

Table 5-1

Submenu item	Optional Values	Default value
Rated output voltage	208/220/230/240V	230V
Output frequency	autosensing/50/60Hz	autosensing
Power strategy*	normal/high efficiency/ converter	normal
Start on battery	enabled/disabled	enabled
AutoBypass	enabled/disabled	enabled
Auto Restart Function	enabled/disabled	enabled
Bypass voltage low limit	176~205V	176V
Bypass voltage high limit	235~276V	264V
Bypass frequency High limit	70Hz	70Hz
Bypass frequency Low limit	40Hz	40Hz
HE frequency High Limit	+5% ~+10%	+5%
HE frequency Low Limit	-5% ~-10%	-5%
HE voltage High limit	+1% ~+10%	+5%
HE voltage Low limit	-1% ~-10%	-5%
Inv short clearance	enabled/disabled	disabled
Site wiring fault alarm	enabled/disabled	enabled
Audio alarm enable	enabled/disabled	enabled
EPO input polarity	open/close	open
Automatic battery test period	0-31days	7days
Battery quantity**	19/20/21	20
Clear event log		
LCD contrast	-5~+5	0

\*Read the chapter of 6.1 and 6.2, before using high efficiency or converter function.

\*\*Ensure the real battery quantity is same as the setting, or the batteries would be damaged permanently.

## Example: set rated output voltage value

Selling menu: see

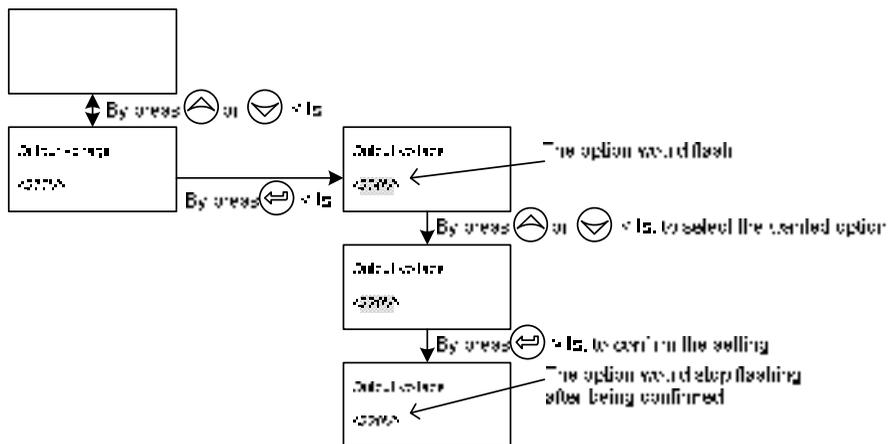


Fig. 5-22 Set rated output voltage value

## **6. Special function**

The series UPS has some special functions, which could satisfy some special application of user. And the functions have own features, please contact your local distributor for further information before using the function.

### **6.1 HE function**

#### **6.1.1 Brief introduction of HE function**

If HE function is set to enable, after the UPS is turned on, the power used by the load is directly supplied from the utility power via internal filter while the utility power is in normal range, so the high efficiency could be gained in HE mode. It is also called economy mode. Once the mains is loss or abnormal, the UPS would transfer to Line mode or Battery mode and the load is supplied continuously. The great virtue is overall high efficiency  $>0.96$  of UPS, to save power for user.

But the disadvantage is 1) the load can not be protected as well as in Line mode, for the load is directly supplied from the utility; 2) the transfer time of UPS output from HE mode to Battery mode is about 10ms.

So the function is not suitable to some sensitive loads, and the region where the utility power is unstable.

#### **6.1.2 Set the function**

The function could be enabled through the LCD setting in Bypass mode.

Enter the power strategy setting menu by following chapter of 5.5.7.

## **6.2 Converter function**

### **6.2.1 Brief introduction of Converter function**

In converter mode, the UPS would free run with fixed output frequency (50Hz or 60Hz). Once the mains is loss or abnormal, the UPS would transfer to Battery mode and the load is supplied continuously.

The great virtue is the output frequency is fixed, which is required by some very sensitive loads.

But the disadvantage is the load capacity of UPS should be derating to 60% in converter mode.

### **6.2.2 Set the function**

The function could be enabled through the LCD setting in Bypass mode.

Enter the power strategy setting menu by following chapter of 5.5.7.

## **6.3 Parallel function**

### **6.3.1 Brief introduction of the redundancy**

$N+X$  is currently the most reliable power supply structure.  $N$  represents the minimum UPS number that the total load needs,  $X$  represents the redundant UPS number, i.e. the fault UPS number that the system can handle simultaneously. When the  $X$  is larger, the reliability of the power system is higher. For occasions where reliability is highly depended on,  $N+X$  is the optimal mode.

As long as the UPS is equipped with parallel cables, up to 4 UPSs can be connected in parallel to realize output power sharing and power redundancy.

### **6.3.2 Parallel installation and operation**

#### **How to install a new parallel UPS system:**

- 1) Before installing a new parallel UPS system, user need to prepare the input and output wires, the output breaker, and the parallel cable.
- 2) Users need to use a standard 25-pin communication cable, which should have 25 cores, corresponding stitches and shield, as the UPS parallel cable. The length of the parallel cable is appropriate to be less than 3m. And there is one standard parallel cable in the accessories of every UPS.
- 3) Remove the cover plate of the parallel port on the UPS, connect each UPS one by one with the parallel cable, and re-screw the Parallel port cover which is supplied in the accessories.
- 4) Strictly follow the chapter of 4, the wiring requirement of single UPS to perform the wiring of each UPS.
- 5) Connect the output wires of each UPS to an output breaker panel.
- 6) Disconnect the Jumper on JP1 and JP2 of the terminal block first, and connect each output breaker to a main output breaker and then to the loads.
- 7) Each UPS need an independent battery pack.
- 8) Please refer to the wiring diagram in the following diagram.
- 9) The distance between the UPSs in parallel and the breaker panel is required to be less than 20 meters. The difference between the wires of input and output of the UPSs is required to be less than 20%.

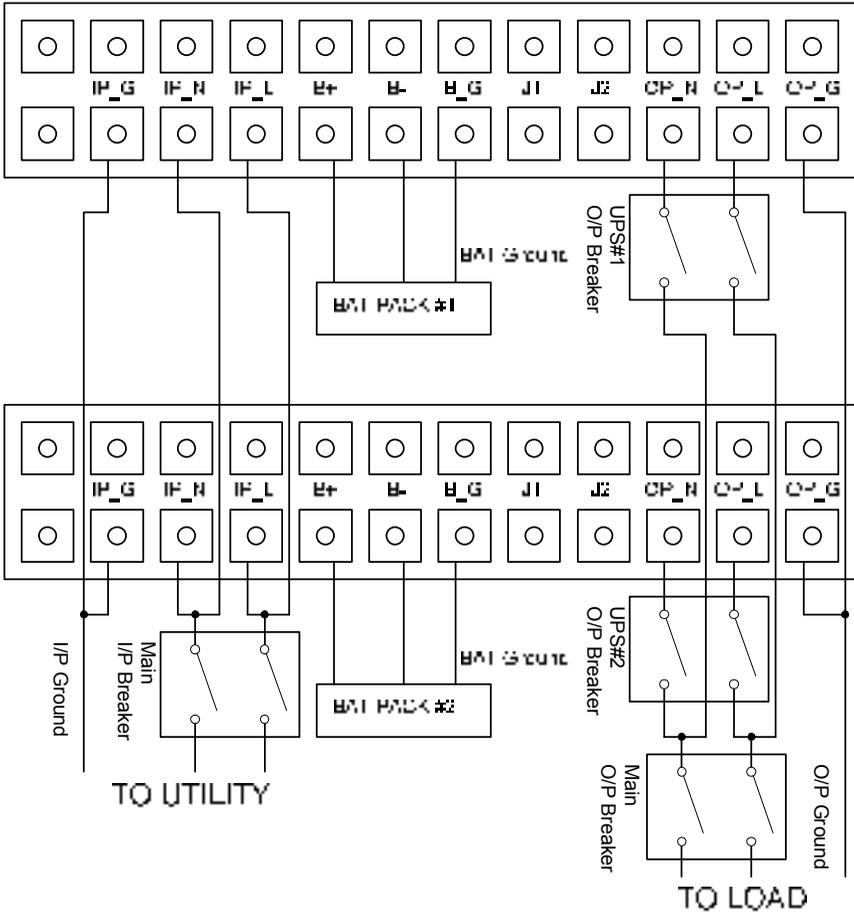


Fig. 6-1 Input and output Terminal Block wiring diagram

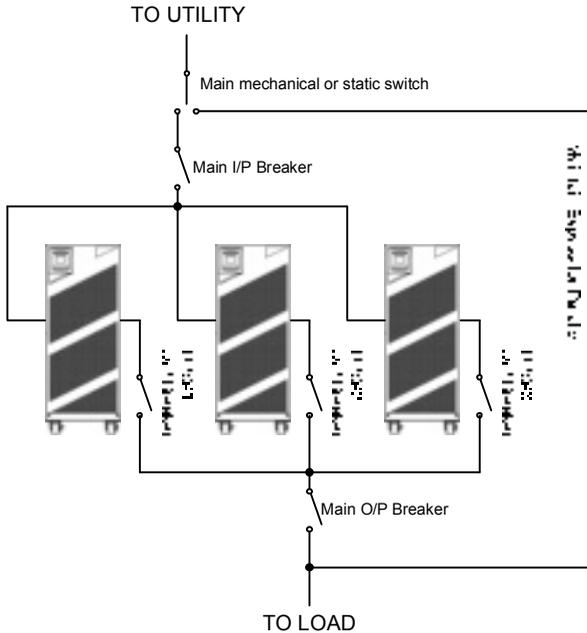


Fig. 6-2 Parallel System Installation Diagram

- 10) Do not switch on the output breaker of each UPS, switch on the input breaker of the each UPS, the UPS should work in bypass with output, observe their display to check if there are any warning or fault information, measure the output voltage of each UPS separately to check if the voltage difference between them is less than 1V. If the difference is more than 1V, check the wiring.
- 11) Press the  button of one UPS, each UPS would start to turn on, all the UPSs would transfer to the INV mode together. Measure the output voltage of each UPS separately to check if the voltage difference between them is less than 0.5V. If the difference is more than 0.5V, the UPSs need to be regulated.
- 12) Press the  button of one UPS, each UPS would start to turn off and transfer to the Bypass mode, switch on the output breaker of each UPS to parallel all the output of UPSs together.

- 13) Press the  button of one UPS, each UPS would start to turn on, after turning on, the UPSs should work parallel in the Line mode.

### **How to join a new UPS to a parallel system:**

- 1) First the parallel system must be installed one main maintenance mechanical switch or static switch.
- 2) Ensure the bypass is normal and the bypass setting is “enable”, remove the cover plate of maintenance switch on the rear panel of each UPS, the UPS system would transfer to bypass automatically, set the own maintenance switch of each UPS from “UPS” to “BPS”.
- 3) Set the main maintenance switch or static switch from “UPS” to “BPS”, switch off the main output breaker, and the UPSs would shut down.
- 4) Ensure the UPSs shut down totally, set the UPS own maintenance switch from “BPS” to “UPS” and screw the maintenance cover plate back again. Reinstall the new UPS parallel system by following step 1) to 12) of last chapter - “install a new parallel UPS system”.
- 5) Set the main maintenance switch or static switch from “BPS” to “UPS”, Press the  button of one UPS, each UPS would start to turn on, after turning on, the UPSs should work parallel in the Line mode.

### **How to remove a single UPS from a parallel system:**

- 1) First the parallel system must be installed one main maintenance mechanical switch or static switch.
- 2) Ensure the bypass is normal and the bypass setting is “enable”, remove the cover plate of maintenance switch on the rear panel of each UPS, the UPS system would transfer to bypass automatically, set the own maintenance switch of each UPS from “UPS” to “BPS”.

- 3) Set the main maintenance switch or static switch from “UPS” to “BPS”, switch off the main output breaker, and the UPSs would shut down.
- 4) Ensure the UPSs shut down totally, set the UPS own maintenance switch from “BPS” to “UPS” and screw the maintenance cover plate back again. Remove the wanted UPS and reinstall the new UPS parallel system by following step 1) to 12) of last chapter - “install a new parallel UPS system”.
- 5) If the removed UPS or the remained UPS will be used in a stand-alone mode, then JP1 and JP2 on the terminal block should be connected with a short connection wire.
- 6) Set the main maintenance switch or static switch from “BPS” to “UPS”, Press the  button of one UPS, each UPS would start to turn on, after turning on, the UPSs should work parallel in the Line mode.

# 7. Trouble Shooting

If the UPS system does not operate correctly, first check the operating information on the LCD display.

Please attempt to solve the problem using the table below. If the problem still persists, consult your dealer.

## 7.1 Trouble Shooting According To Warning Indication

<b>Problem Displayed</b>	<b>Possible cause</b>	<b>Remedy</b>
Read EEPROM Error	UPS internal fault	Consult dealer.
Emergency Power Off	EPO connector is open	Check the EPO connector status
On Maintain Bypass	Maintain bypass switch is open	Check the maintain bypass switch status
Site Wiring Fault	Phase and neutral conductor at input of UPS system are reversed	Reverse mains power wiring.
Battery Disconnected	Battery pack is not connected correctly	Do the battery test to confirm.  Check the battery bank is connected to the UPS.  Check the battery breaker is turn on.
Low Battery Warning	Battery voltage is low	When audible alarm sounding every second, battery is almost empty.
Output Overload	Overload	Check the loads and remove some non-critical loads.  Check if some loads are failed.
Fan Failure	Fan abnormal	Check if the fan is running normally.
Charger Failure	The charge fails	Consult dealer.

Battery DC Over Voltage	Battery voltage is higher than normal value	Check if the battery quantity is right.
Over Charge	Battery is over charged	The UPS would transfer to battery mode automatically, and after the Battery voltage is normal and the mains is normal, the UPS would retransfer to Line mode automatically again.
Model Pin Error	UPS internal fault	Consult dealer.
Ambient Over Temperature	The ambient temperature is too high	Check the environment ventilation.
Heatsink Over Temperature Warning	Inside temperature of UPS is too high	Check the ventilation of UPS and the ambient temperature.
NTC abnormal	UPS internal fault	Consult dealer.
Communication cable male disconnected	The parallel cable is disconnected	Check the parallel cable.
Communication cable female disconnected	The parallel cable is disconnected	Check the parallel cable.
Parallel Battery Connection Different	The battery packs of some UPSs are disconnected	Check if all the battery pack is connected.
Parallel input different	The mains input of some UPSs is disconnected	Check the building wiring and input cable. Check if the input breaker is closed. Ensure the UPSs are connected to same input source.
Parallel Power strategy setting different	There are different power strategy setting in parallel system	The UPSs with different power strategy setting (Ex. one Line mode and one Converter mode) are forbidden to parallel.
Parallel rated power capacity setting different	There are different UPSs in parallel system	The UPSs with different capacity (Ex. one 6KVA and one 10KVA) are forbidden to parallel.

Parallel in HE mode	HE function is enabled in parallel system	HE function is forbidden in parallel system.
Parallel load unbalance	UPS internal fault	Consult dealer.

## 7.2 Trouble Shooting According To Fault Indication

<b>Problem Displayed</b>	<b>Possible cause</b>	<b>Remedy</b>
Inverter Overload Fault	Overload	Check the loads and remove some non-critical loads. Check if some loads are failed.
Bypass Overload Fault	Overload	Check the loads and remove some non-critical loads. Check if some loads are failed.
Output Short Circuit	Output short circuit	Remove all the loads. Turn off the UPS. Check if UPS output and loads is short circuit. Ensure short circuit is removed before turning on again.
Heatsink Over Temperature Fault	Inside temperature of UPS is too high	Check the ventilation of UPS and the ambient temperature.
Bus Over Voltage	UPS internal fault	Consult dealer.
Bus Under Voltage	UPS internal fault	Consult dealer.
Bus Unbalance	UPS internal fault	Consult dealer.
Bus short	UPS internal fault	Consult dealer.
Bus Softstart Failed	UPS internal fault	Consult dealer.
Inverter Over Voltage	UPS internal fault	Consult dealer.
Inverter Under Voltage	UPS internal fault	Consult dealer.
Inverter Softstart Failed	UPS internal fault	Consult dealer.
Negative Power Fault	The load is pure inductive and capacitive	Remove some non-critical loads. Bypass supplies the load first, ensure there is no overload, then turn on UPS.

Fatal EEPROM Fault	UPS internal fault	Consult dealer.
Cable male and female disconnected fault	The parallel cable is disconnected	Check the parallel cable.

### 7.3 Trouble Shooting In Else Cases

<b>Problem</b>	<b>Possible cause</b>	<b>Remedy</b>
No indication, no warning tone even though system is connected to mains power supply	No input voltage	Check the building wiring and input cable. Check if the input breaker is closed.
BYPASS LED light up even though the power supply is available	Inverter not switched on	Press On-Switch "I" to turn on UPS.
BATTERY LED lights up, and audible alarm sounding every 1 beep in every 4 seconds	Input voltage and/or frequency are out of tolerance	Check input power source. Check the building wiring and input cable. Check if the input breaker is closed.
Emergency supply period shorter than nominal value	Batteries not fully charged / batteries defect	Charge the batteries for at least 12 hours and then check capacity.

Please have the following information at hand before calling the After-Sales Service Department:

1. Model number, serial number
2. Date on which the problem occurred
3. LCD/LED display information, Buzzer alarm status
4. Utility power condition, load type and capacity, environment temperature, ventilation condition
5. The information (battery capacity, quantity) of external battery pack if the UPS is "S" model
6. Other information for complete description of the problem

## 8. Battery Maintenance

Battery replacement should be performed by qualified personnel.

- This series UPS only requires minimal maintenance. The battery used for standard models are value regulated sealed lead-acid maintenance free battery. These models require minimal repairs. The only requirement is to charge the UPS regularly in order to maximize the expected life of the battery. When being connected to the utility power, whether the UPS is turned on or not, the UPS keeps charging the batteries and also offers the protective function of overcharging and over-discharging.
- The UPS should be charged once every 4 to 6 months if it has not been used for a long time.
- In the regions of hot climates, the battery should be charged and discharged every 2 months. The standard charging time should be at least 12 hours.
- Under normal conditions, the battery life lasts 3 to 5 years. In case if the battery is found not in good condition, earlier replacement should be made.
- Replace batteries with the same number and same type of batteries.
- Do not replace the battery individually. All the batteries should be replaced at the same time following the instructions of the battery supplier.
- If the battery service life (3~5 years at 25°C ambient temperature) has been exceeded, the batteries must be replaced.

# 9. Communication Port

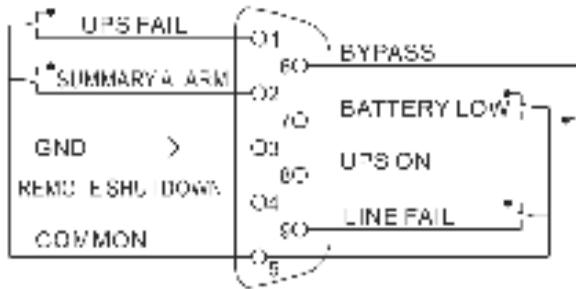
## 9.1 USB Interface

The USB port is compliance with USB 1.1 protocol for its communication software.

## 9.2 Dry contact Interface

This series UPS has independent dry contact interface. Please contact your local distributor for details. The following is the pin assignment and description of DB-9 connector.

Pin #	Description	I/O	Pin #	Description	I/O
1	UPS Fail	Output	6	Bypass	Output
2	Summary Alarm	Output	7	Battery Low	Output
3	GND	Input	8	UPS ON	Output
4	Remote Shutdown	Input	9	Line Loss	Output
5	Common	Input			



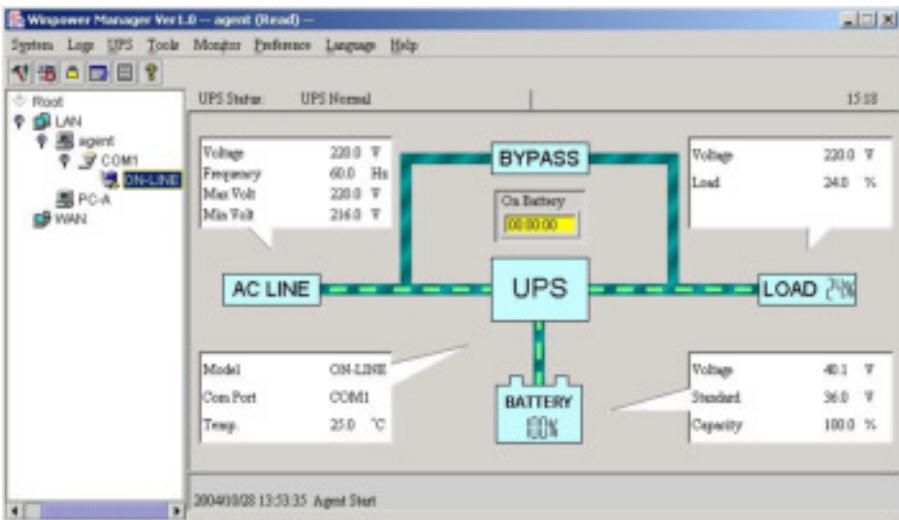
## 9.3 Intelligent slot

This series is equipped with an intelligent slot for Webpower (optional accessory) or other optional card to achieve remote management of the UPS through internet / intranet. Please contact your local distributor for further information.

# 10. Software

## Free Software Download – WinPower

WinPower is a UPS monitoring software, which provides user-friendly interface to monitor and control UPS. This unique software provides safely auto shutdown for multi-computer systems while power failure. With this software, users can monitor and control any UPS on the same LAN, which communicated with local computer through RS232 or USB protocol, no matter how far from the UPSs.



### Installation procedure:

1. Go to the website:  
<http://www.ups-software-download.com/winpower.htm>
2. Choose the operation system you need and follow the instruction described on the website to download the software.
3. When downloading all required files from the internet, enter the serial No: **511C1-01220-0100-478DF2A** to install the software.

When the computer restarts, the WinPower software will appear as a green plug icon located in the system tray, near the clock.

**614-09910-00**